

Anantara Bophut Koh Samui Resort & Spa Refurbishment Notice

Anantara Vacation Club Bophut Koh Samui's neighboring Anantara Bophut Koh Samui Resort & Spa will be undergoing renovation works from **16th April 2013 to mid November 2013**. While there will understandably be some noise and disruption from the refurbishment at Anantara Bophut, Anantara Vacation Club is committed to maintaining safety and minimising the impact on our guests staying at the resort.

Frequently Asked Questions and Answers

Q: What facilities will be available during renovations?

The following facilities will be available for Club Owners;

- Room service from 06.00 am. to 11.00pm.
- Fitness center
- Lobby and Concierge Services
- Kids Club

Q: What days/hours will the work take place?

The renovations will take place everyday from 08.00 am. to 08 .00 pm. Our team will work closely with the building contractors to try and minimize the noise impact including running a hoarding down the full length of the refurbishment area. Every effort will be made to ensure guests continue to enjoy your stay during the renovation period

Q: What detail can you provide me with in relation to the type of work being carried out?

The works are confined to hotel rooms. Like any major building project, some noise and/or dust may be encountered throughout parts of the resort and at times there will be heavy machinery being used during working hours (see above for working hours). As much as possible, work will be sectioned to a couple of areas at a time so as not to impact your stay any more than we absolutely have to, and there will be screening erected where possible.



Q: Where do I check-in?

Arrival will be through the main hotel entrance where you will be escorted to the check in area.

Q: Will the restaurant be available ? If not, will there be alternate dining facilities available during this time?

Restaurants will be closed during this time however the room service to villas and suites will still be available from 6.00 am to 11.00 pm. Dining by design and special events can also be arranged with a minimum of 24hours notice depending on the number of guests. Anantara Vacation Club Bophut Koh Samui is situated in tranquil fisherman's village offering you a huge array of restaurants and bars , yet is only a quick 20minutes drive by car to Chaweng Beach where you will find international restaurants and local shops.

Q: Will the Spa facility be available?

The Spa facility will not be available during this period. Guests are able to enjoy a 30% discount at neighboring Bandara Spa during this time.

Q: Will any of the facilities be affected?

During both enhancement and construction phases, some existing facilities will be affected however gym will still be opened. Our aim is to ensure minimal disruption and we do apologise for the inconvenience.

Q: Will the Kids' Club continue to be operating?

Yes, the Kids Club will continue operations throughout the project. The Kids Club will operate in its current location however we require 24 hours notice prior to the arrangement for Kids Club and Baby Sitting services.

Q: Can I book activities at the resort?

Guests are welcome to book activities at the resort as per normal. Anantara Vacation Club will arrange a lobby desk with concierge open to cater for all your needs and enquiries.